

Northants Budget Crockery Hire Privacy Policy – Reviewed October 2023

NBC Hire cares about the privacy of our visitors and customers and is committed to protecting their personal information, and using it properly in compliance with data privacy laws. Please read our privacy policy fully before using our website, if you disagree with any aspect of our policy, we recommend that you leave our site.

Information That We Collect We collect two types of information from our users:

1) Non personal information / unidentifiable user information

This information does not allow us to identify any user or visitor to our site, it merely allows us to monitor website patterns and technical data to allow us to improve our services.

2) Identifiable Information

This information allows us to recognise an individual and is of a private nature. It mainly consists of contact information, such as email address, name, phone number and event details, billing details, scanned ID documents and any other personal information provided to us voluntarily by visitors/users of our services.

How We Collect This Information

When you visit our website, we collect website statistics using a third party provider to collect non identifiable information through tracking technology. Please note that our policies are completely separate to their policies, for more information on their policies please click [HERE](#).

Personal information is given to us voluntarily when visitors choose to enter their information on our contact form, or when they email us/call us by telephone independently.

Why do We Collect This Information?

We collect non identifiable web statistics to monitor website trends and page popularity. We create statistical data to monitor growth and development.

Personal information is only used in order to enter into a hire contract with the user and to obtain payment for that said contract.

Your information is never shared or sold under any circumstance.

We do not hold any records of credit card / debit card numbers. Our merchant payment services are provided by Lloyds Cardnet, their privacy policy can be viewed [HERE](#).

Documents supplied to us for ID purposes on large orders are destroyed completely within 6 weeks of the hire contract being carried out. We do not keep paper or electronic copies of these documents.

We do not send out marketing emails or spam, we do not ask you to subscribe to any mailing lists.

Our services are not permitted to individuals under the age of 18. No one under the age of 18 should provide any personal information to us through any means. We do not knowingly collect any personal information from those under the age of 18. Parents and guardians should supervise their children's online activities at all times.

Your information is stored by NBC Hire on hard drive and on cloud storage. You can contact us at any time and ask for a copy of any information that we have regarding your personal details.

We will deal with your request promptly and fully.

Social Media Please note that if you choose to contact us through any form of social media, you are complying with their privacy policies and not ours. Please see Facebook and Instagram policies for more details